



ILLINOIS COMMERCE COMMISSION

April 21, 2003

Patricia Morgan
7420 South Campbell Avenue
Chicago, IL 60629

Dear Sir/Madam:

In response to your request, we are enclosing the following information for filing a formal complaint:

- 1 blank formal complaint form
- 1 sample formal complaint form
- 1 copy of the Illinois Commerce Commission's Rules of Practice (Note Sections 200.150 & 200.170)
- 1 Quick Reference Guide

Please return, to my attention, the original and one (1) copy of the formal complaint. One copy will be served on the respondent.

Please note the verification paragraph on the second page of the form which must be signed and notarized by a notary public. Failure to complete the verification portion of the form will result in the complaint form being returned to you.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth A. Rolando".

Elizabeth A. Rolando
Chief Clerk

EAR:cp
cc: Franklin Johnson

Enclosures

Patricia Morgan
7420 S. Campbell Av

Between December 2000 to May 2001, I was billed approx \$280 for gas service. I filed bankruptcy in May 2001 and the amount adjusted was approx \$280.00. At no time was my meter read to determine the correct amount to be included in the bankruptcy. In Decembe of 2001 the meter was read and I was backed bill from the last meter reading which was in 1999 and I was billed approx \$2100.00 for gas service. Since I filed bankruptcy in May 2001 any serviced used prior to the bankruptcy should have been included in the filing. Several rep from the People Gas company has stated that I used \$2100 worth of gas service from the end of May 2001 to December 2001 and 4 of those month were summer months when gas usage is at it's lowest. I kept question this amont was told there was nothing they could do. I began paying on the bill even though I still I felt the charges were incorrect I kept trying to correct them. I have paid over \$2000 in gas bill when in the past my yearly gas bill never ran over \$1000.00. I was thn charge a deposit for deliquent payment for an bill which I feel strongly in incorrect. I Jan of 2003 my Meter was changed and gas company is now able to read my meter without coming in my home. This winter was one of the coldest winter in the last few years and my gas bill for Jan through the beginnning of March was only \$433.00. If during the coldest month my bill is less than \$500 how could I have used over \$2100 of gas service during the summer and fall months. I am requesting a hearing to present copies of old gas bill before and during the dispute to prove my case.

Sincerley,
Patricia Morgan